

## QMF13 - 20160722 REPAIR FORM

**TOTAL LABOUR** 

**Return Number** 

## Floyd Australia Pty Ltd

## **Repair Form**

QMF13

Form Effective: 22/7/2016

Received Date:		Re	Received Method:		
Customer:					
Address:					
Contact:		Ph	Phone:		
Customer Ref:		Re	Required Return:		
Comments					
	Return/Credit		Repair Only (No Certif	icate)	
	Return of Incorrect Supply		Repair (with Certificate	e)	
	Rework/Warranty Claim		Workshop Test Report		
	No Paperwork / No Details		Full NATA Certification		
	Quotation Only				
CUSTOMER NOTES:			WORK COMPLETED		
				COMPLETED BY	

Please note that the minimum repair charge is \$45.00+GST (\$165.00+GST with Calibration Report), we would then (if required) charge \$140.00 p/hr for labour calculated in 10min intervals, plus appropriate charges for any spare parts that may be used.

The time frame for each repair varies due to scheduling at the time of order. We will strive to have all repair items returned to the customer within 3 weeks of arrival, and 5-7 days for items that only require recalibration.

For urgent jobs that require a 2-3 day turnaround (or less), a Priority Option is available by arrangement. This will incur a 30% Priority Fee (\$50.00+GST minimum)